

# Installation Instructions for



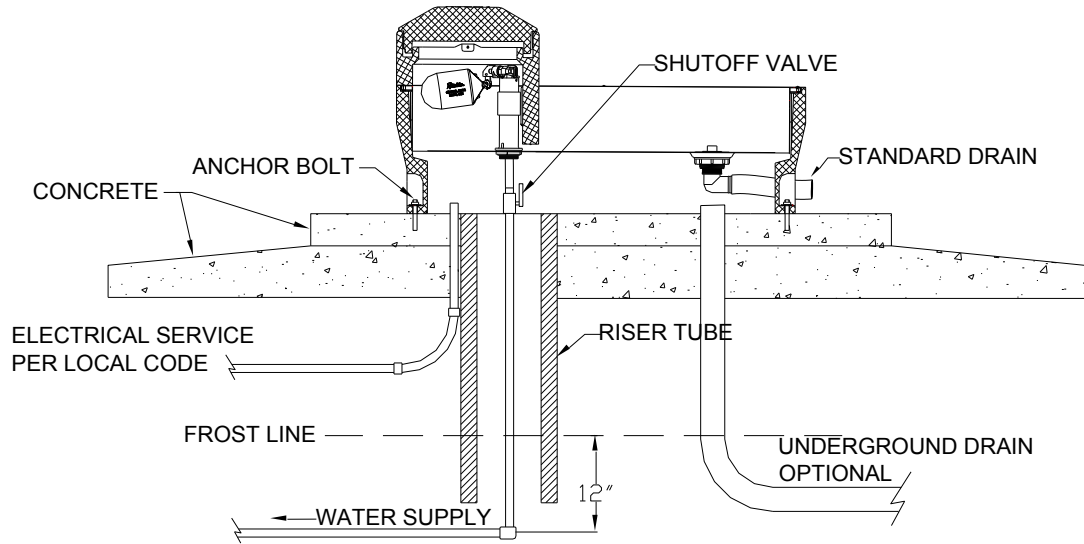
## CattleMaster Series Fountains

*Congratulations, you have just purchased the finest watering fountain on the market. This unit is built to give you excellent service when properly installed and maintained. Please follow instructions carefully. Read and understand all instructions before installing*

Ritchie Industries, Inc.  
800-747-0222  
www.ritchiefount.com

Part # 17873  
January 1, 2020

# CattleMaster Series Installation Instructions



A. **Location** - Installing the fountain in a location that offers protection from the wind will enhance the performance of the fountain. Livestock will tend to gather in this protected area, enticing them to drink more. Access panel should be opposite of prevailing winter wind to give additional protection to the supply line.

B. **Water Supply Line** - Horizontal underground water line should be sized to account for pressure drop, relating to distance, and placed one foot below frost line. A one-inch vertical supply pipe is recommended. A shut-off valve should be installed under fountain to allow for easier servicing. For optimum serviceability, a stop and waste valve can be installed below frost level to drain water when unit is not in use. Vertical supply line must be centered in riser tube to provide an air space between the line and frozen ground outside of tube. Flush water supply line thoroughly before connection to fountain. Water supplies with foreign material such as sand, rust, etc. may require a filter to keep fountain valve working properly.

C. **Electric Supply** – It is generally most cost effective to run your electrical supply line at the same time you are trenching for your water supply.

**WARNING: ANY ELECTRICAL SERVICE MUST BE INSTALLED AND MAINTAINED BY A QUALIFIED ELECTRICIAN.**

D. **Riser Tube** - Install a riser tube and extend it at least one foot below frost line or down to horizontal underground water line. For optimum water line *protection*, use the 12" diameter insulated Ritchie Thermal Tube, part numbers and sizes are shown to the right. Tube opening must be kept clear.

| Ritchie Thermal Tube |                |
|----------------------|----------------|
| Part #               | Description    |
| 18158                | 1' Top Section |
| 16417                | 2' Top Section |
| 16612                | 4' Top Section |
| 16416                | 2' Extension   |

**NOTE:** *The supply line touching the riser tube is the most common cause of the supply line freezing. Do not surround the supply line with insulation, wood, or other foreign material. Any foreign material in the tube may cause frost to migrate to the supply line causing it to freeze.*

E. **Mounting Platform** - A concrete platform must be provided for all fountains. Use a minimum of 4" thick, (6" recommended thickness), large enough to accommodate fountain, and additional 4" step (on top of the platform) extending 18" out from each side of the unit. This will protect the unit from manure handling equipment, as well as discouraging animals from defecating in the fountain. Extending the platform provides animals a place to stand while drinking, consider the size of your animals when determining the dimensions of your platform. The concrete step and platform should slope away from the fountain for drainage and should be flush with the top of the thermal tube. A rough broom finish to concrete surface provides better footing for livestock.

F. **Preparing the Bottom** - Apply the provided foam weather stripping to the bottom of the unit, along the outside edge of the fountain.

G. **Anchoring Fountain** - CattleMaster Fountains have mounting pockets molded into the base. Use of Ritchie part #16555, stainless steel anchor bolts (not included), is recommended.

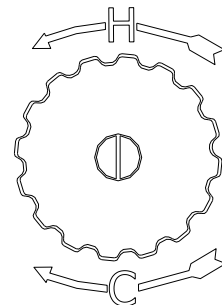
Once you have verified the positioning of the fountain, drill, install, and tighten down anchor bolts. Use the large washers provided to hold unit down. Tighten hold down anchors tight, but do not over tighten as this could damage the plastic feet. Use an all-weather sealant under the outside edge when anchoring to concrete to keep air from leaking under fountain.

**NOTE:** *Do not drill holes for anchors before location can be verified with unit.*

H. **Hose Connection** – Remove side panels and cover. Remove valve assembly from standpipe. Connect the hose to the valve assembly barb fitting and use a hose clamp to secure. Return the valve assembly to the standpipe. Pull the bottom of the hose to the shut-off valve at the top of the concrete. Leaving enough slack to be able to pull the valve assembly from the standpipe, cut hose to proper length and slip on barb fitting and hose clamp. Hose should not touch insulation or outside surface of fountain. Clamps and fittings are furnished to secure connections.

I. **Fenwal Thermostat** – The adjustable range of the Fenwal Thermostat is from 0° F (-18° C) to 100° F (38° C). The thermostat is not preset at factory.

To adjust the thermostat to the desired temperature, first fill the trough to proper water level then check the water temperature with a thermometer. The next morning, check the water temperature again. If the water is warmer than desired, turn the thermostat down (clockwise). If there is ice forming on the surface of the water, turn the thermostat up (counter clockwise). Only slight adjustments should be made to the thermostat at any time. A 1/16 turn on the thermostat will change the water temperature 7° F (4° C). The most economical temperature for the trough is 44° F (7° C).



J. **Seal the Base** - After the unit is completely installed, apply a bead of caulking around the base of the fountain to ensure no wind enters through the base of the unit.

**NOTE:** *Sealing the bottom of the unit from cold air is an important aspect of the unit's thermal performance.*

K. **Drain Plug** – Insert the drain plug firmly into the drain hole in the trough. The plug can be tightened by tightening the eyebolt through the center of the plug.

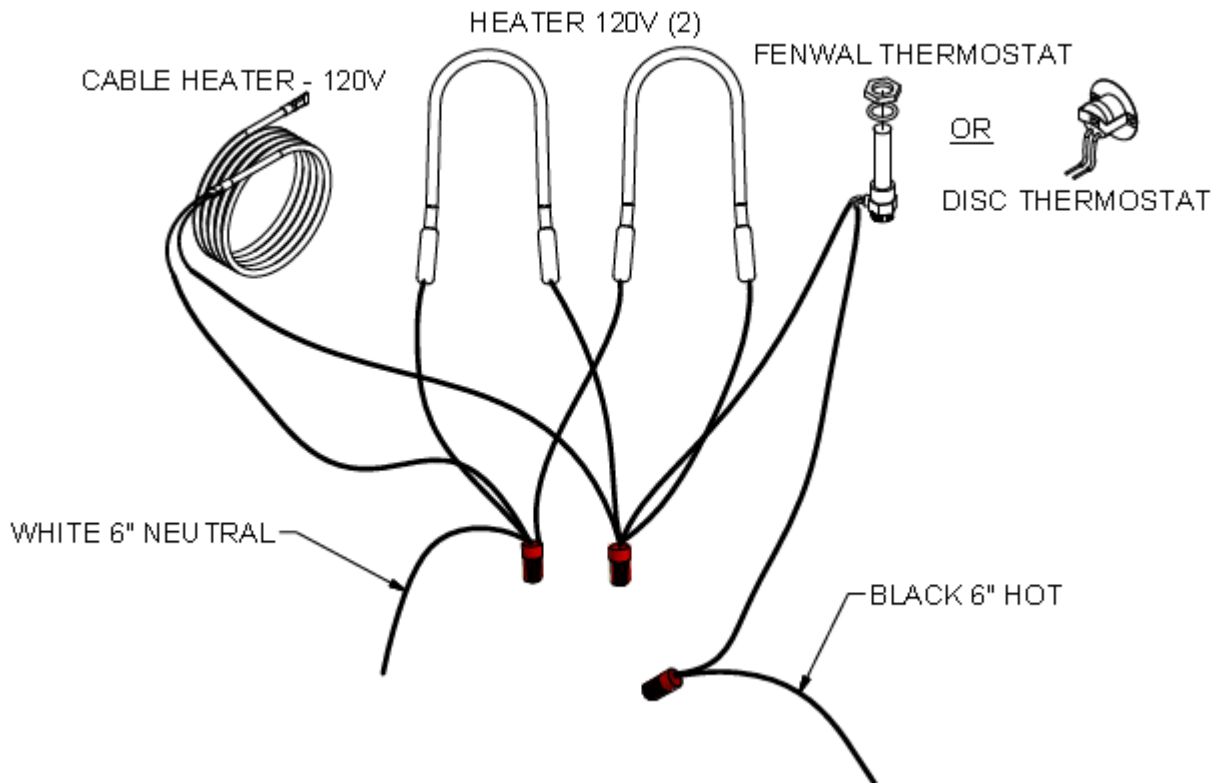
L. **Water Seal Drain** – Install the small drain plug into the drain hole in the water seal groove around the valve chamber seal. This plug may be removed during the non-freezing periods to allow the water seal groove to drain.

M. **Electrical Connection** - The electrical installation should be made and maintained by a qualified electrician conforming to national and local codes. A means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules. A suitable fuse or circuit breaker with properly sized wire must protect the 3-wire power to the fountain. For wiring connections, see wiring diagram.

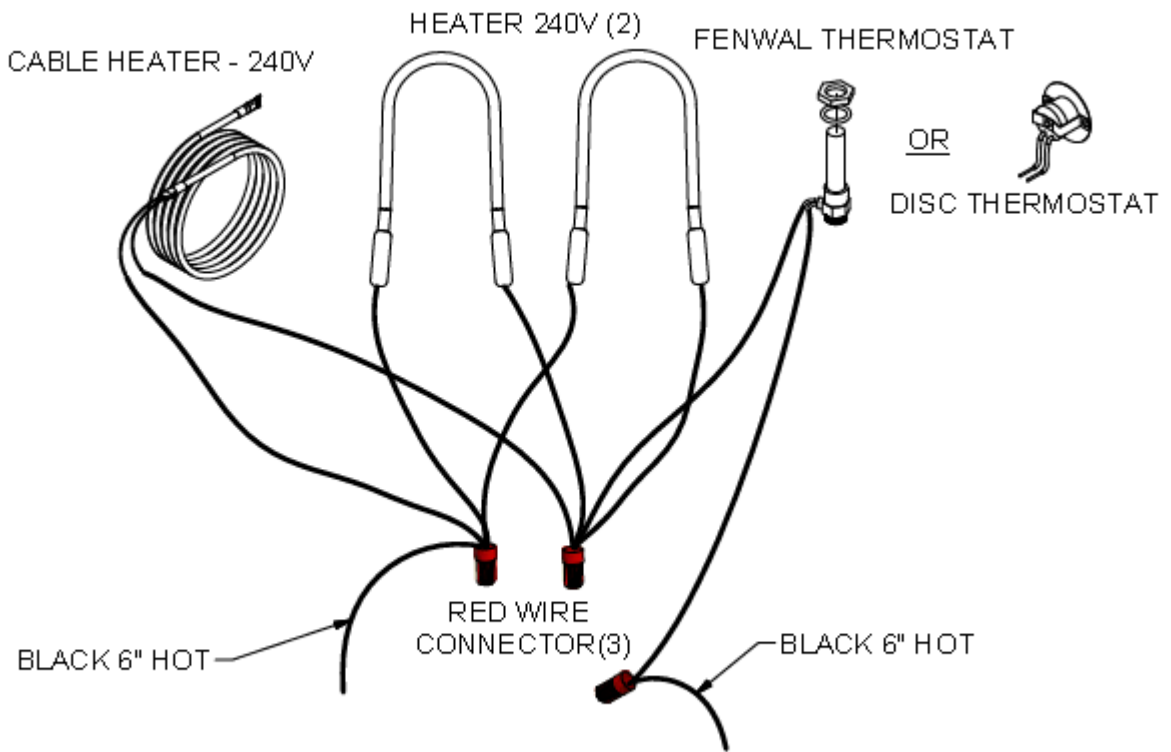
**WARNING: DISCONNECT POWER IF THE WATER SUPPLY IS TO BE SHUT OFF FOR AN EXTENDED AMOUNT OF TIME. FAILURE TO TURN OFF POWER CAN RESULT IN DAMAGE TO THE WATERING FOUNTAIN.**

**WARNING: THIS INSTALLATION MUST BE MADE AND MAINTAINED IN STRICT CONFORMITY WITH NATIONAL/LOCAL PLUMBING CODES AND NATIONAL/LOCAL ELECTRICAL CODES (CSA IN CANADA). THE APPLICABLE PROVISIONS OF THESE CODES TAKE PRECEDENT. FAILURE TO MAKE AND MAINTAIN ALL INSTALLATIONS PROPERLY MAY RESULT IN LOSS OF LIVESTOCK, PERSONAL INJURY, OR DEATH.**

**NOTE:** *National/Local electrical codes may require livestock waterers installed in feedlots in open feeding area to be grounded by a separate stranded copper grounding conductor or at least no.6 AWG terminating at a point where the branch circuit receives its supply. Check with local inspecting authorities.*



**WIRING DIAGRAM 120V SINGLE PHASE**



**WIRING DIAGRAM 240V SINGLE PHASE**

N. **Float Adjustment** – Open water-supply shut-off valve, check for and fix any leaks. Adjust float for a water depth of 2 inches below top of trough or overflow pipe by adjusting the thumbscrew. With the valve functioning properly and the water level set at the proper level, you may install the valve cover. The water seal groove between the frame and valve cover must be filled with liquid to create a protective seal from cold winter air getting to the valve.

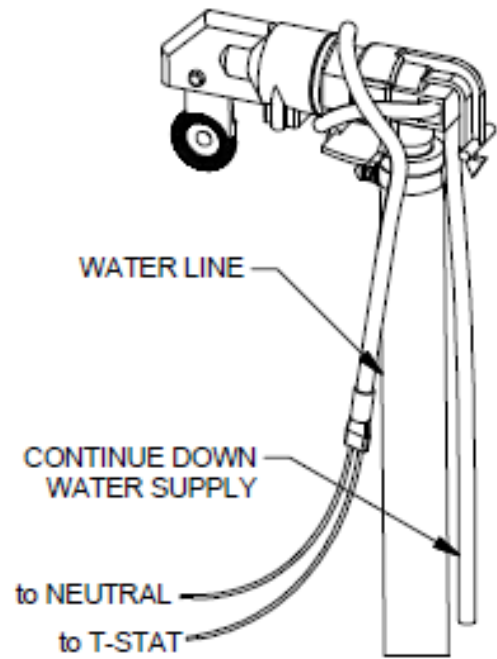
O. **Cable Heater** – Uncoil cable heater and loop around the valve. Attach the remaining part of the cable heater to the water supply, as far down the riser tube as possible with the cable twist ties provided. This heater is water tight, but should not be immersed in water. Heater may cross over itself, but should not be tightened at those locations.

**CAUTION: Installation must not cause any strain on heater wiring connections. Avoid heater damage caused by hot spots due to its leads lying close to each other. Also, do not wrap additional insulation around heater.**

P. **Install Side Access Panel** – Once all water line connections have been checked for leaks and electrical hook-up is complete, the side access door may be installed.

Q. **Children should be supervised to ensure that they do not play with the appliance** – This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.

R. **Cleaning Your Fountain** – To clean your watering fountain you will need a good stiff bristled brush. Remove the cover then brush the water seal groove to remove any build-up then brush the tank. Remove the plug that is located at the end of the trough to drain out the water and debris. You can shut off the water with the shut-off valve located under the unit or by holding the float in the up position. After the water and debris has drained reinstall the plug and let the tank refill. Now is a good time to readjust the float if needed. Reinstall cover and you are done.



## Ritchie Valves

Ritchie valves come in two sizes and three pressure ratings – green for high supply line pressure, red for moderate supply pressure, and white for low-pressure applications. Differences in the size of trough also impacts valve choice. Although different pressure rated valves may be used in a fountain, each fountain will only accommodate one size and configuration of valve. Your individual situations may require a change from the standard valve supplied with your fountain, see your Ritchie Dealer if this is needed.

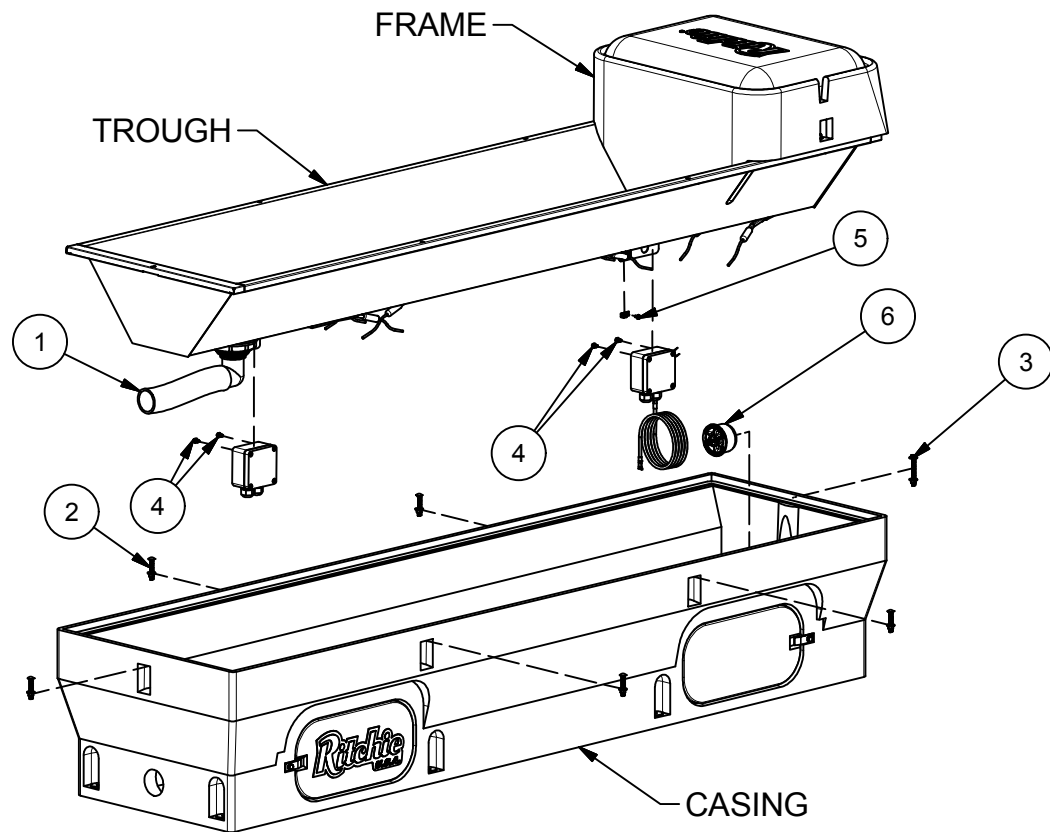
| 3/4"  | Part # | GPM  | Pressure Range                    |
|-------|--------|------|-----------------------------------|
| White | 16697  | 33   | Low, 5-40 psi (34-275 kPa)        |
| Red   | 11101  | 20   | Moderate, 40-60 psi (275-414 kPa) |
| Green | 15377  | 16.5 | High, 60-80 psi (414-552 kPa)     |

**NOTE:** *Maximum inlet water pressure for each valve is shown above. If water pressure is extremely high, and if the valve does not shut off, a pressure-reducing valve may be needed.*

## Product Specifications

| Product Name                          | CM480                  | CM480                  | CM10T                  | CM1440                 |
|---------------------------------------|------------------------|------------------------|------------------------|------------------------|
| Part #                                | 18248                  | 18235                  | 18700                  | 18252                  |
| Drink Height - <i>in/cm</i>           | 16/41                  | 16/41                  | 25/64                  | 16/41                  |
| Width - <i>in/cm</i>                  | 23.5/59.7              | 23.5/59.7              | 32/81                  | 23.5/59.7              |
| Length - <i>in/cm</i>                 | 51/129.5               | 86/218.4               | 120/305                | 146/370                |
| Shipping Weight - <i>lbs/kg</i>       | 90/41                  | 123/56                 | 235/107                | 186/84                 |
| Operating Capacity - <i>gal/liter</i> | 20/76                  | 35/133                 | 50/189                 | 60/227                 |
| Herd Capacity - <i>head</i>           | 200 beef,<br>100 dairy | 300 beef,<br>150 dairy | 400 beef,<br>200 dairy | 475 beef,<br>240 dairy |

# Instructions for CattleMaster 840 Right Side Frame



1. Remove the flexible drain hose (Item #1) from the drain elbow on the trough.
2. Remove the five carriage bolts (Items #2) holding trough to the casing.
3. Remove the end screw (Item #3) holding the frame to the casing.
4. Remove the trough assembly from the casing with the frame still attached. Flip the trough over for access to the electrical system.
5. Remove the two screws (Item #4) holding the junction boxes to the bracket and relocated the boxes on the opposite side of the brackets. This will allow access to electrical connections when the unit is installed. (Note: Wiring doesn't need to be disconnected to perform this step.)
6. Remove the green screw (Item #5) holding the ground lug to the bracket and reattach on the opposite side of the bracket. Be sure to include the green wire under the screw.
7. Relocate the 3" Ritchie plug (Item #6) to the other end of the casing. Loosen wing nut to remove and tighten when reinserted.
8. Flip trough assembly, rotate 180 degrees and place in casing.
9. Insert end screw (Item #3) to attach frame to casing. Hand tighten nut on screw to allow alignment of other screw locations.
10. Insert five carriage bolts (Items #2) to attach trough to casing. Position all screws and start nuts to allow for movement prior to final tightening.
11. Secure all trough and frame screws. Do not overtighten.
12. Reattached the flexible drain hose (Item #1) to the drain elbow on the trough.

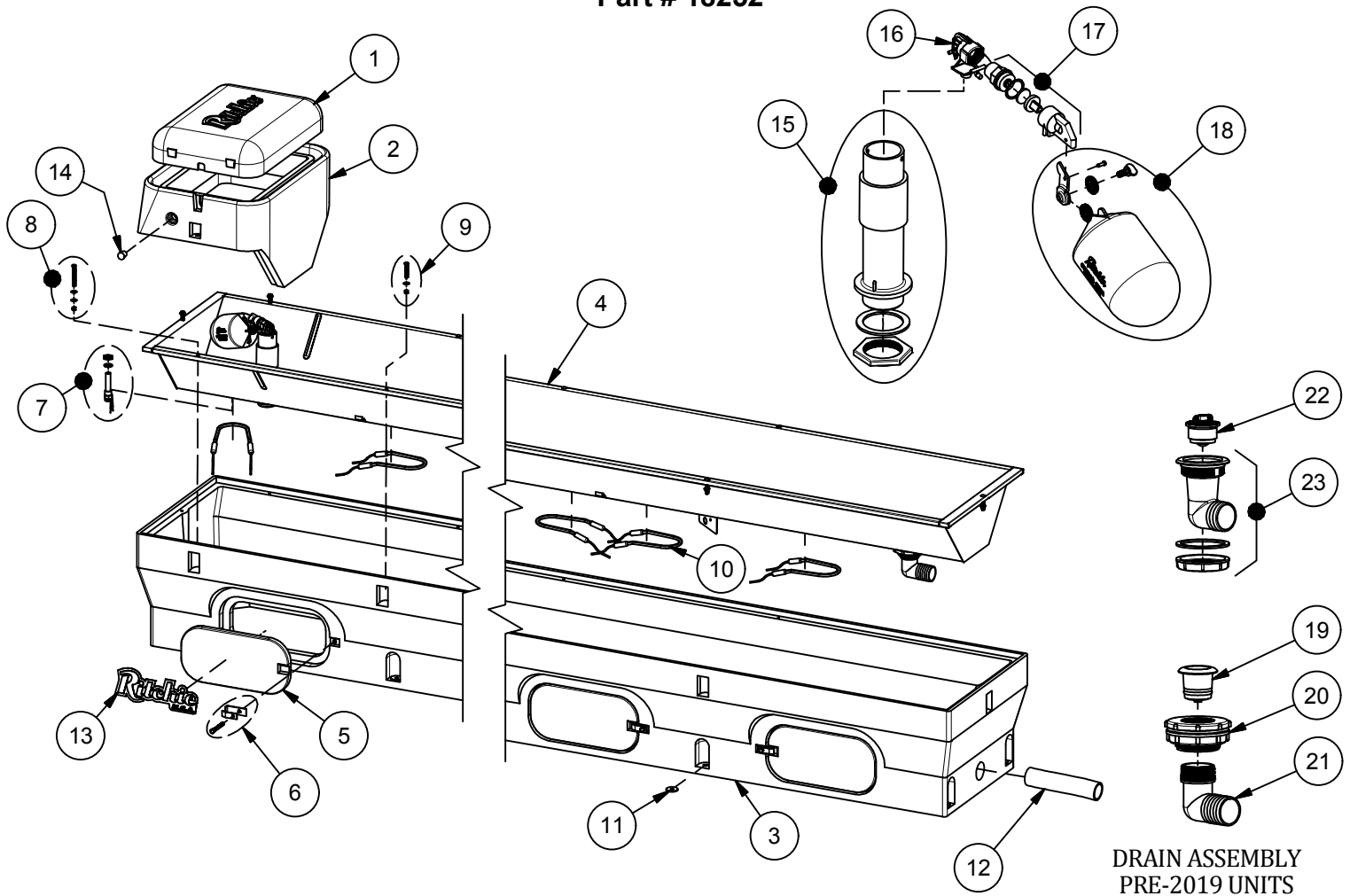
Refer to owner's manual for installing the unit.

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TDU - Sheet: 1 of 1



# CattleMaster 1440

Part # 18252

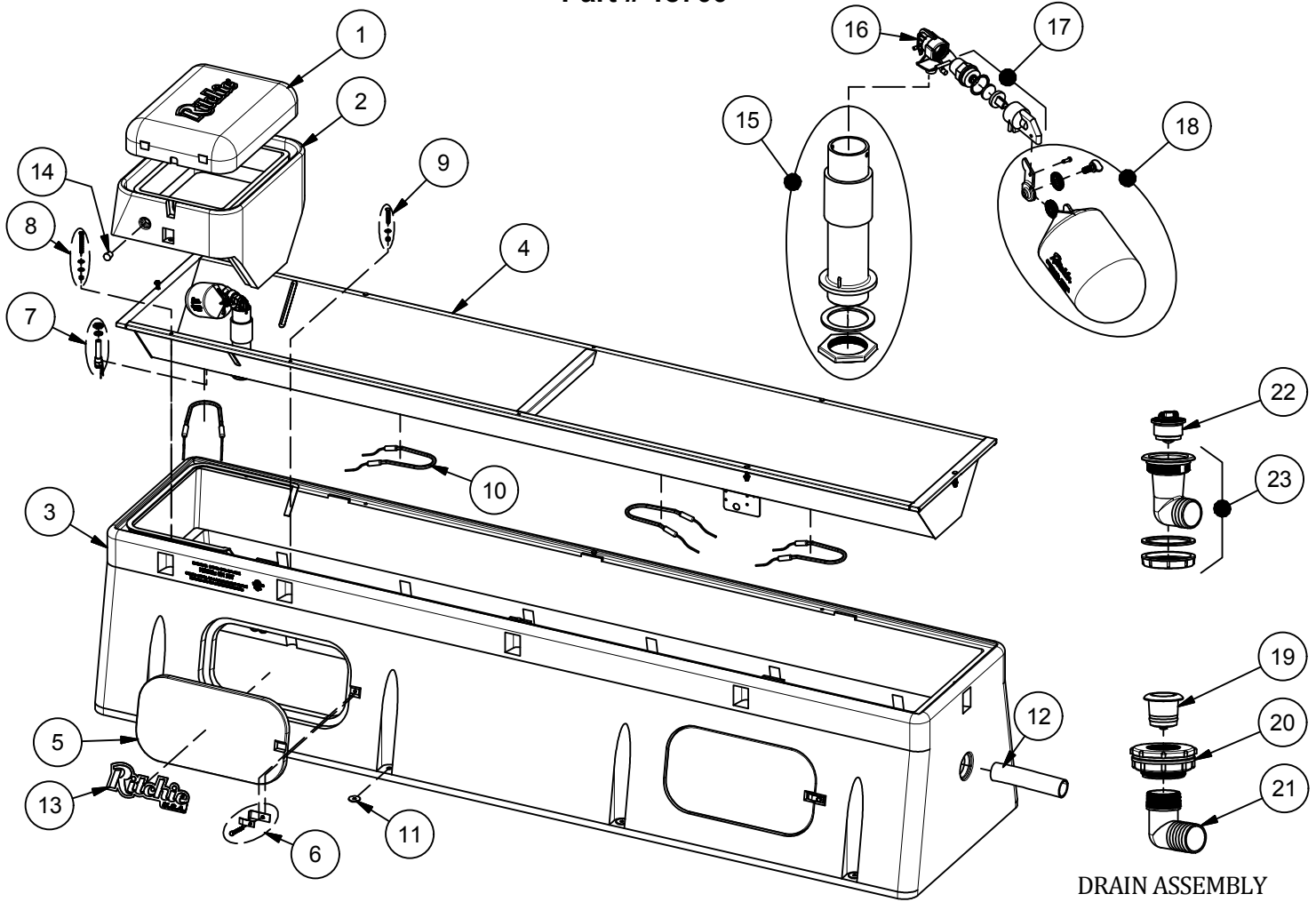


DRAIN ASSEMBLY  
PRE-2019 UNITS

| Item | Part # | Description                     | Qty    | Item | Part # | Description                  | Qty    |
|------|--------|---------------------------------|--------|------|--------|------------------------------|--------|
| 1    | 18428  | CM Cover                        | 1      | 15   | 18181  | CM Standpipe pkg             | 1 pkg  |
| 2    | 18349  | CM Frame pkg                    | 1 pkg  | 16   | 11514  | Valve Bracket 3/4" pkg       | 1 pkg  |
|      | 18350  | CM Cover & Frame pkg            | 1 pkg  | 17   | 15377  | Green Male Valve 3/4" pkg    | 1 pkg  |
| 3    | 18659  | CM 1440 Casing                  | 1      | 18   | 18314  | Float with Hardware pkg      | 1 pkg  |
| 4    | 16791  | CM 1440 Trough pkg              | 1 pkg  |      | 18313  | Hardware for Float pkg       | 1 pkg  |
| 5    | 16621  | Access Panel 6"x14"             | 3      | 19   | 18338  | CM Drain Plug pkg            | 1 pkg  |
| 6    | 18147  | Access Panel Hardware pkg       | 3 pkgs | 20   | 17679  | CM Bulkhead fitting 2"       | 1      |
| 7    | 16534  | Fenwal Thermostat SS pkg        | 1 pkg  | 21   | 17678  | Drain Elbow Fitting          | 1      |
|      | 18320  | O-Ring Fenwal (6/pkg)           | 1 pkg  | 22   | 18849  | Ritchie 2" Plug pkg          | 1 pkg  |
|      | 18074  | Nut Brass Fenwal (6/pkg)        | 1 pkg  | 23   | 18852  | CM Drain Assembly pkg        | 1 pkg  |
| 8    | 18266  | Frame Bolt & Wshr SS(3/pkg)     | 1 pkg  | NS   | 12583  | Valve Supply Line pkg        | 1 pkg  |
| 9    | 18265  | Trough Bolt & Nut SS (5/pkg)    | 2 pkgs | NS   | 13830  | Cable Htr 120V 48W (1/pkg)   | 1 pkg  |
| 10   | 11419  | Heater 120V 250W (1/pkg)        | 5 pkgs | NS   | 18333  | CM 1440 Accessory pkg        | 1 pkg  |
| 11   | 18318  | Bolt Down Washer (4/pkg)        | 3 pkgs | NS   | 14866  | Seal Foam 1/2"x3/4"x10' Roll | 3      |
| 12   | 17677  | Drain Tube 10"                  | 1      |      | 18255  | CM 1440 240V                 |        |
| 13   | 18653  | Ritchie Decal 12" (1/pkg)       | 1 pkg  | NS   | 11403  | Heater 240V 300W (1/pkg)     | 3 pkgs |
| 14   | 18633  | Plug #3 - Water Channel (2/pkg) | 1 pkg  | NS   | 16424  | Cable Htr 240V 48W (1/pkg)   | 1 pkg  |

# CattleMaster 10T

Part # 18700

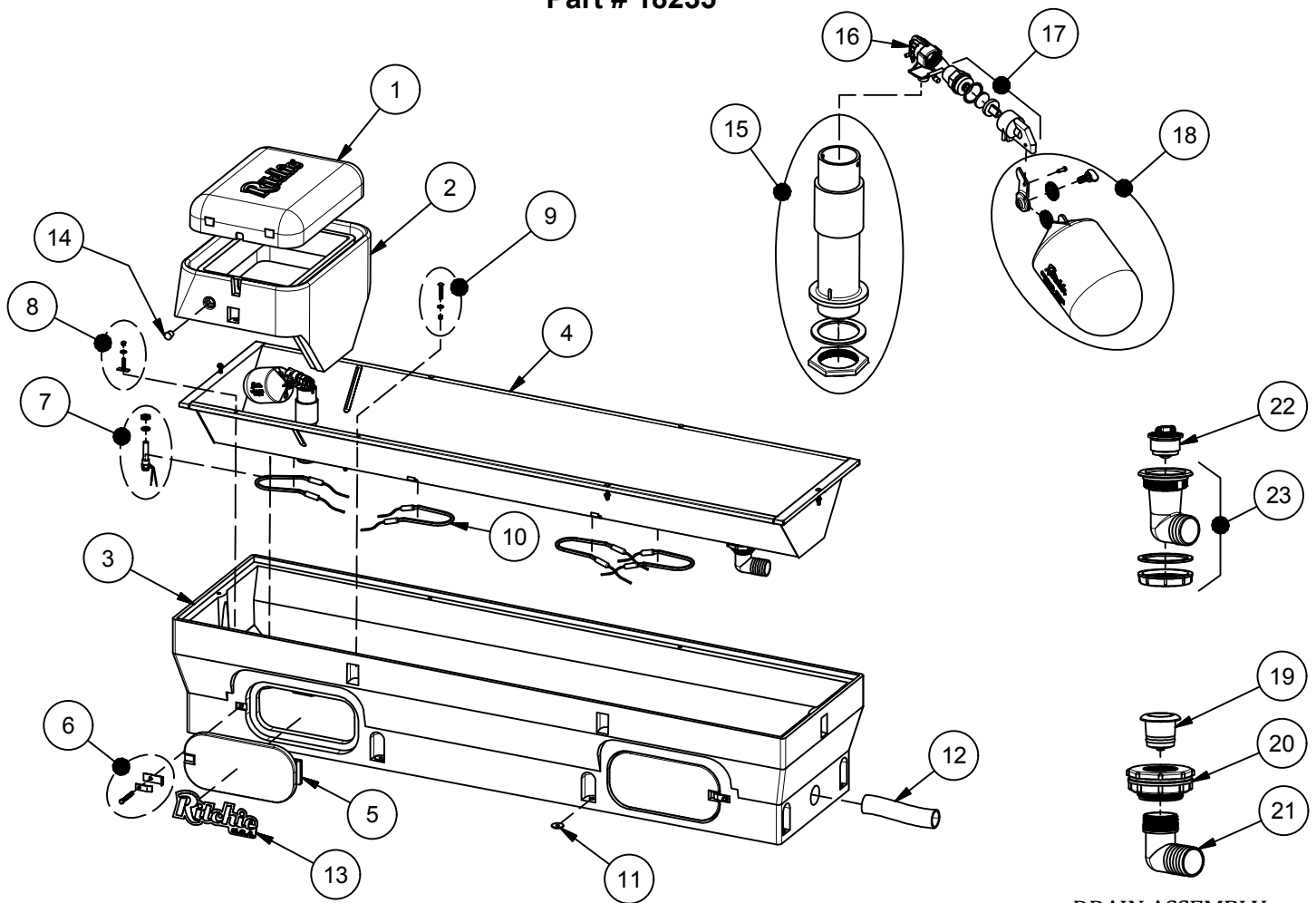


DRAIN ASSEMBLY  
PRE-2019 UNITS

| Item | Part # | Description                     | Qty    | Item | Part # | Description                  | Qty    |
|------|--------|---------------------------------|--------|------|--------|------------------------------|--------|
| 1    | 18428  | CM Cover                        | 1      | 15   | 18181  | CM Standpipe pkg             | 1 pkg  |
| 2    | 18349  | CM Frame pkg                    | 1 pkg  | 16   | 11514  | Valve Bracket 3/4" pkg       | 1 pkg  |
|      | 18350  | CM Cover & Frame pkg            | 1 pkg  | 17   | 15377  | Green Male Valve 3/4" pkg    | 1 pkg  |
| 3    | 18698  | CM 10T Casing                   | 1      | 18   | 18314  | Float with Hardware pkg      | 1 pkg  |
| 4    | 18697  | CM 10T Trough                   | 1 pkg  |      | 18313  | Hardware for Float pkg       | 1 pkg  |
| 5    | 16562  | Access Panel 10"x20"            | 2      | 19   | 18338  | CM Drain Plug pkg            | 1 pkg  |
| 6    | 18147  | Access Panel Hardware pkg       | 2 pkgs | 20   | 17679  | CM Bulkhead fitting 2"       | 1      |
| 7    | 16534  | Fenwal Thermostat SS pkg        | 1 pkg  | 21   | 17678  | Drain Elbow Fitting          | 1      |
|      | 18320  | O-Ring Fenwal (6/pkg)           | 1 pkg  | 22   | 18849  | Ritchie 2" Plug pkg          | 1 pkg  |
|      | 18074  | Nut Brass Fenwal (6/pkg)        | 1 pkg  | 23   | 18852  | CM Drain Assembly pkg        | 1 pkg  |
| 8    | 18266  | Frame Bolt & Wshr SS(3/pkg)     | 1 pkg  | NS   | 12583  | Valve Supply Line pkg        | 1 pkg  |
| 9    | 18265  | Trough Bolt & Nut SS (5/pkg)    | 1 pkg  | NS   | 13830  | Cable Htr 120V 48W (1/pkg)   | 1 pkg  |
| 10   | 11419  | Heater 120V 250W (1/pkg)        | 4 pkgs | NS   | 18333  | CM 10T Accessory pkg         | 1 pkg  |
| 11   | 18318  | Bolt Down Washer (4/pkg)        | 2 pkgs | NS   | 14866  | Seal Foam 1/2"x3/4"x10' Roll | 2      |
| 12   | 17677  | Drain Tube 10"                  | 1      |      | 18701  | CM 10T 240V                  |        |
| 13   | 18653  | Ritchie Decal 12" (1/pkg)       | 1 pkg  | NS   | 11403  | Heater 240V 300W (1/pkg)     | 3 pkgs |
| 14   | 18633  | Plug #3 - Water Channel (2/pkg) | 1 pkg  | NS   | 16424  | Cable Htr 240V 48W (1/pkg)   | 1 pkg  |

# CattleMaster 840

Part # 18235

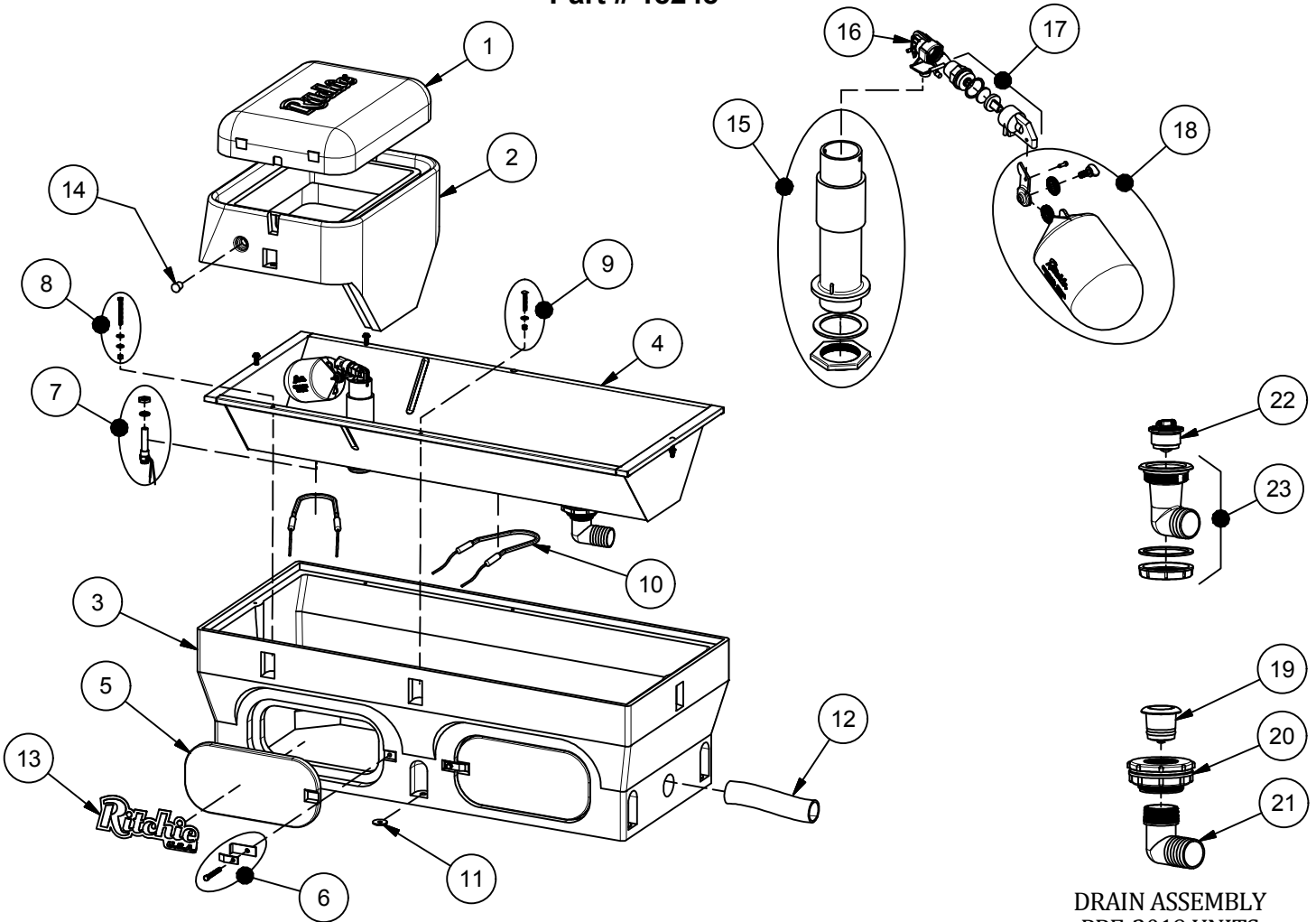


DRAIN ASSEMBLY  
PRE-2019 UNITS

| Item | Part # | Description                     | Qty    | Item | Part # | Description                  | Qty    |
|------|--------|---------------------------------|--------|------|--------|------------------------------|--------|
| 1    | 18428  | CM Cover                        | 1      | 15   | 18181  | CM Standpipe pkg             | 1 pkg  |
| 2    | 18349  | CM Frame pkg                    | 1 pkg  | 16   | 11514  | Valve Bracket 3/4" pkg       | 1 pkg  |
|      | 18350  | CM Cover & Frame pkg            | 1 pkg  | 17   | 15377  | Green Male Valve 3/4" pkg    | 1 pkg  |
| 3    | 18240  | CM 840 Casing                   | 1      | 18   | 18314  | Float with Hardware pkg      | 1 pkg  |
| 4    | 16786  | CM 840 Trough pkg               | 1 pkg  |      | 18313  | Hardware for Float pkg       | 1 pkg  |
| 5    | 16621  | Access Panel 6"x14"             | 2      | 19   | 18338  | CM Drain Plug pkg            | 1 pkg  |
| 6    | 18147  | Access Panel Hardware pkg       | 2 pkgs | 20   | 17679  | CM Bulkhead fitting 2"       | 1      |
| 7    | 16534  | Fenwal Thermostat SS pkg        | 1 pkg  | 21   | 17678  | Drain Elbow Fitting          | 1      |
|      | 18320  | O-Ring Fenwal (6/pkg)           | 1 pkg  | 22   | 18849  | Ritchie 2" Plug pkg          | 1 pkg  |
|      | 18074  | Nut Brass Fenwal (6/pkg)        | 1 pkg  | 23   | 18852  | CM Drain Assembly pkg        | 1 pkg  |
| 8    | 18266  | Frame Bolt & Wshr SS(3/pkg)     | 1 pkg  | NS   | 12583  | Valve Supply Line pkg        | 1 pkg  |
| 9    | 18265  | Trough Bolt & Nut SS (5/pkg)    | 1 pkg  | NS   | 13830  | Cable Htr 120V 48W (1/pkg)   | 1 pkg  |
| 10   | 11419  | Heater 120V 250W (1/pkg)        | 4 pkgs | NS   | 18331  | CM 840 Accessory pkg         | 1 pkg  |
| 11   | 18318  | Bolt Down Washer (4/pkg)        | 2 pkgs | NS   | 14866  | Seal Foam 1/2"x3/4"x10' Roll | 2      |
| 12   | 17677  | Drain Tube 10"                  | 1      |      | 18243  | CM 840 240V                  |        |
| 13   | 18653  | Ritchie Decal 12" (1/pkg)       | 1 pkg  | NS   | 11403  | Heater 240V 300W (1/pkg)     | 3 pkgs |
| 14   | 18633  | Plug #3 - Water Channel (2/pkg) | 1 pkg  | NS   | 16424  | Cable Htr 240V 48W (1/pkg)   | 1 pkg  |

# CattleMaster 480

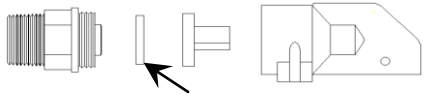
Part # 18248



DRAIN ASSEMBLY  
PRE-2019 UNITS

| Item | Part # | Description                     | Qty    | Item | Part # | Description                  | Qty    |
|------|--------|---------------------------------|--------|------|--------|------------------------------|--------|
| 1    | 18428  | CM Cover                        | 1      | 15   | 18181  | CM Standpipe pkg             | 1 pkg  |
| 2    | 18349  | CM Frame pkg                    | 1 pkg  | 16   | 11514  | Valve Bracket 3/4" pkg       | 1 pkg  |
|      | 18350  | CM Cover & Frame pkg            | 1 pkg  | 17   | 15377  | Green Male Valve 3/4" pkg    | 1 pkg  |
| 3    | 18250  | CM 480 Casing                   | 1      | 18   | 18314  | Float with Hardware pkg      | 1 pkg  |
| 4    | 16780  | CM 480 Trough pkg               | 1 pkg  |      | 18313  | Hardware for Float pkg       | 1 pkg  |
| 5    | 16621  | Access Panel 6"x14"             | 2      | 19   | 18338  | CM Drain Plug pkg            | 1 pkg  |
| 6    | 18147  | Access Panel Hardware pkg       | 2 pkgs | 20   | 17679  | CM Bulkhead fitting 2"       | 1      |
| 7    | 16534  | Fenwal Thermostat SS pkg        | 1 pkg  | 21   | 17678  | Drain Elbow Fitting          | 1      |
|      | 18320  | O-Ring Fenwal (6/pkg)           | 1 pkg  | 22   | 18849  | Ritchie 2" Plug pkg          | 1 pkg  |
|      | 18074  | Nut Brass Fenwal (6/pkg)        | 1 pkg  | 23   | 18852  | CM Drain Assembly pkg        | 1 pkg  |
| 8    | 18266  | Frame Bolt & Wshr SS(3/pkg)     | 1 pkg  | NS   | 12583  | Valve Supply Line pkg        | 1 pkg  |
| 9    | 18265  | Trough Bolt & Nut SS (5/pkg)    | 1 pkg  | NS   | 13830  | Cable Htr 120V 48W (1/pkg)   | 1 pkg  |
| 10   | 11419  | Heater 120V 250W (1/pkg)        | 2 pkgs | NS   | 18329  | CM 480 Accessory pkg         | 1 pkg  |
| 11   | 18318  | Bolt Down Washer (4/pkg)        | 2 pkgs | NS   | 14866  | Seal Foam 1/2"x3/4"x10' Roll | 2      |
| 12   | 17677  | Drain Tube 10"                  | 1      |      | 18251  | CM 480 240V                  |        |
| 13   | 18653  | Ritchie Decal 12" (1/pkg)       | 1 pkg  | NS   | 11403  | Heater 240V 300W (1/pkg)     | 2 pkgs |
| 14   | 18633  | Plug #3 - Water Channel (2/pkg) | 1 pkg  | NS   | 16424  | Cable Htr 240V 48W (1/pkg)   | 1 pkg  |

## Trouble Shooting

| Problem                   | Solution  |   |  |
|---------------------------|---|---|--|
| Water in Trough Too Warm  | Adjust thermostat to lower temperature  |   |  |
|                           | Check to see if thermostat has failed by contacts burning closed  |   |  |
| Ice in Trough             | Check fuses or circuit breakers   |   |  |
|                           | Check all heating elements to make sure they are working and hot  |   |  |
|                           | Adjust thermostat to higher temperature   |   |  |
|                           | Check for voltage from thermostat output  |   |  |
|                           | Check voltage to fountain with and without electrical load  |   |  |
|                           | Check that heaters are wired properly   |   |  |
| Valve Freezing            | Check that cable heater is installed properly and fastened to water supply line and is working when heaters are hot   |   |  |
|                           | Check for missing or damaged insulation   |   |  |
|                           | Check for air gaps for wind penetrations  |   |  |
| Supply line Freezing      | Check that the cable heater is uncoiled and fastened around valve, to supply line and is working when heaters are hot   |   |  |
|                           | Check that supply piping is centered in riser tube  |   |  |
|                           | Check that riser tube is free of water and mud that may freeze  |   |  |
|                           | Check that flexible hose does not touch side of casing or frame   |   |  |
|                           | Check casing for air leaks  |   |  |
|                           | Check for air gaps between casing and concrete floor  |   |  |
| Valve won't stop dripping | Check float adjustment. Check for waterlogged float, or float rubbing on side of valve compartment  |   |  |
|                           | Disassemble valve and check for sand or scale in valve rubber. Also check valve orifice outlet for wear and damage. A screen or filter may be required with sandy or scaly water  | <p><b>3/4" Valve:</b></p>  <p style="text-align: center;">Valve Rubber</p> |  |
|                           | Turn valve rubber over and re-assemble  |   |  |
|                           | Check for excessive water system pressure   |   |  |
| Low water flow            | Check that valve inlet is not plugged or supply hose is not kinked  |   |  |
|                           | Check system pressure from supply hose by installing a tee and a pressure gauge directly in front of the valve to check pressure drop when valve is open. A severe pressure drop indicates a restriction or undersized supply system. |   |  |
|                           | Check that shutoff valves are fully open  |   |  |

# Ritchie Limited Warranty

Effective September 2012

Ritchie Industries, Inc. warrants its products to be free of defective materials and workmanship. Defective part(s) will be repaired or replaced at the option of Ritchie Industries. **This warranty specifically excludes all labor and shipping charges.**

This warranty does not apply to any appearance items, to any product whose exterior has been damaged or defaced, to any product that has been improperly installed, to any product subjected to misuse, abnormal service or handling, and to any products altered or repaired with other than original equipment or manufacturer's parts.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

All warranty claims must be processed through an Authorized Ritchie Dealer/ Distributor. **Proof of purchase is required. This warranty is not transferable.** The period of warranty begins at original date of purchase as follows:

## **Poly Units**

### **Base, top and ball closures**

10 year limited against manufacturing defect. 100% first five years, then declining 20% per year for the remaining five years.

## **Stainless Steel Units**

### **Stainless trough and stainless valve chamber frame:**

Ten years against manufacturing defect or corrosion. 100% all ten years.

### **Casing and cover:**

10 year limited against manufacturing defect. 100% first year, then declining 10% per year for the remaining nine years.

## **Component Parts**

### **All component parts, such as floats, valves, heating elements:**

One year from the date of purchase against manufacturing defect, 100%.